

NOTICE INVITING QUOTATIONS (NIQ)

BioNEST Facility, NEHU, Tura Campus

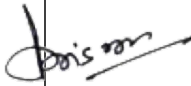
For: Warranty Extension of Desktops & Laptops

No. B3I/2024-25/NIQ/04

Date: December 03, 2024

BIRAC's BioNEST BioIncubator (B3I) Facility, North-Eastern Hill University (NEHU), Tura Campus, invites sealed quotations for a three-year warranty extension for existing computers, covering parts replacement and onsite services. Details of the computers are provided below:

LIST OF COMPUTERS:

Sl. No.	Equipment	Monitor Details	PC Details
1.	DELL DESKTOP 1	Model no.: E2216HV Service Tag: CMR2LJ3 Express Service Code: 27497114751 Serial no.: CN-007VGN- FCC00-19QCTWD-A15	CPU Model no.: Vostro3681 Service Tag: 3XFN6L3 Express Service Code: 8552006679
2.	DELL DESKTOP 2	Model No.: E2216HV Service Tag: 9GR2LJ3 Express Service Code: 20603970687 Serial no.: CN-007VGN- FCC00- 19QCEWD-A15	CPU Model no.: Vostro 3681 Service Tag: 2XFN6L3 Express Service Code: 6375224343
3.	DELL DESKTOP 3	Model No.: E2222HS Service Tag: 2N55T04 Serial no.: CN-0CC1RM- FCC00-41R-CE5X-A06	CPU Model no.: Vostro 3681 Service Tag: 1XFN6L3 Express Service Code: 4198442007
4.	DELL DESKTOP 4 	Model no.: E2418HN Service Tag: JQGTCZ2 Serial no.: CN-07592Y- QDC00- 01G-2D8B-A10	CPU Model no.: OptiPlex 3070 Service Tag: CBMQ233 Express Service Code: 26824683279

Dr. B. K. Mishra
Project Investigator
BioNEST Bioincubator Facility
NEHU, Tura Campus
Tura, Meghalaya-794002.

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Project Investigator, BioNEST Facility, NEHU, Tura Campus

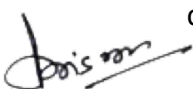
5.	DELL DESKTOP 5	Model no.: E2216HV Service Tag: CKQ2LJ3 Express Service Code: 27374502783 Serial no.: CN-007VGNFCC00- 19QCTHD-A15	CPU Model no.: Vostro 3681 Service Tag: 4XFN6L3 Express Service Code: 10728789015
6.	DELL AIO DESKTOP 6	Model no.: OptiPlex 5490 AIO Product ID: 00355- 60680- 02352-AAOEM Service Tag: 7MFN6L3 Serial no.: CN-07134X- PE2000-1BF-0029-A00	CPU Model no.: FT-2565 Serial no.: FT2565230701982 Express Service Code: 16594008087
7.	DELL LAPTOP 1	DELL LATITUDE 3420 Model no.: P144G701 Serial no.: 26384790243	Service Tag: C4CTMG3 Express Service Code: 26384790243
8.	DELL LAPTOP 2	DELL LATITUDE 3420 Model no.: P144G701 Serial no.: 28561572579	Service Tag: D4CTMG3 Express Service Code: 28561572579
9.	DELL LAPTOP 3	DELL LATITUDE 3400 Service Tag: 6ZYRVZ2	Express Service Code: 15235418270

WARRANTY EXTENSION REQUIREMENTS

1. **Coverage:** Includes supply, replacement of faulty parts, tools, software, remote assistance, and onsite visits to ensure operational efficiency.
2. **Response Time:** Service team must respond within 24 hours of fault notification.

Terms & Conditions:

1. **F.O.R. Destination:** All quoted rates should be F.O.R. at BIRAC's BioNEST BioIncubator (B3I) Facility, Ground Floor of Department of RDAP, NEHU, Tura Campus, Meghalaya, PIN - 794002.
2. **Price Inclusivity:** Quoted prices should include all taxes (GST, delivery charges, site visit charges, etc.) and be itemized year-wise in the quotation.


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3. Detailed Pricing: The quotation must specify item-wise scheduled rates, including offered rates for each piece of equipment.
4. Quotation Validity: The quoted price must remain valid for at least six months after submission.
5. Eligibility: Vendors must submit relevant certifications (Manufacturer/Dealer/Proprietor/Service Provider Certificates), registration documents, catalogs, GST returns, and other relevant documents.
6. Service Facilities: Bidders must provide details of their service facilities, preferably in the North-Eastern region, and list a point of contact for service queries.
7. Multiple Quotations: Vendors can quote for any or all of the equipment listed in the NIQ.
8. Submission Deadline: All quotations must be submitted in hardcopy in a sealed envelope by December 16, 2024, at 11 am to the address of correspondence provided below. Late submissions will not be considered.
9. Envelope Labeling: The NIQ number and publication date must be mentioned on the envelope.
10. Award Criteria: The contract will be awarded to the bidder offering the most technically and commercially responsive quotation. The purchaser reserves the right to reject any or all tenders without assigning reasons and is not obliged to accept the lowest bid.
11. Contract Formalization: The successful bidder must sign the AMC contract on a ₹100 non-judicial stamp paper within 15 days of the work order, without additional cost. Failure to do so may result in the cancellation of the contract. The supplier bears responsibility for any loss/damage during delivery.
12. Parts Equivalence: While specific product makes/models are mentioned, vendors may supply equivalent parts of comparable quality and specifications, subject to approval.
13. Manufacturing Date: The supplied parts should be manufactured within 3 months before delivery to replace the faulty one. An under-quality supply of parts will not be accepted.
14. Payment Terms: Advance payments are not permitted. Payment will be made after AMC has finalized.

15. Service Support: The supplier must ensure adequate service support for onsite visits within 48 hours of fault notification to rectify any issues.
16. Compliance: All terms and conditions will adhere to NEHU rules and regulations.
17. Jurisdiction: Any legal dispute arising will be subject to the jurisdiction of courts in Tura, Meghalaya. Other jurisdictions mentioned in the bidder's documents will be deemed invalid.

ADDRESS OF CORRESPONDENCE

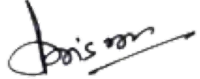
THE PROJECT INVESTIGATOR

BIRAC's BioNEST BioIncubator (B3I) Facility

Ground Floor, Department of Rural Development and Agricultural Production (RDAP)

North-Eastern Hill University (NEHU), Tura Campus, Tura, Meghalaya, PIN-794002

Email: bioincubator.nehu.tura@gmail.com



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